

Bigwin Island Golf Club – Public Golf Operations COVID-19 Protocol

Facilities That are Closed or Unavailable:

- All Clubhouse access and facilities, including the Locker Room
- No tees, ball markers or scorecards to be provided
- No towel services
- No accessories on course: ball washers, rakes, benches, water stations, etc. have all been removed
- There will not be any bottled water in carts. Golfers can bring their own water or stop in the Halfway House prior to your starting time

General:

- Physical distancing will be monitored by staff on the entire property
- **Do not approach staff** or violate the required physical distancing of 6 feet or 2 meters.
- Club access is not permitted for anyone in self isolation as a result of travel, international travel (14 days), or for anyone who has been exposed to a known or potential case of COVID-19 (14 days).
- Do not come to the Club if you are sick or feeling unwell.
- On-site Golf Operations staff will only assist in extraordinary circumstances.
- No congregating anywhere on site or after your round.
- No personal alcoholic beverages are permitted, this would be a violation of our liquor license.

Norway Point: Sanitize stations at bag drop/dock and on shuttle boat

- Gate always remains open; we will have staff monitoring access
- Golf Clubs/luggage – drop at Bag Drop, park your vehicle, and then proceed to pick-up his or her own clubs to load onto boat.
- Public tee time arrival times – no more than 45 minutes prior to your tee time.

Tee Times:

- **Public are welcome Monday-Thursday from June 1 – June 25 after 1:00pm**
- 12-minute tee time intervals
- Arrive at our Ferry no sooner than 45 minutes prior to your tee time

Boat Service/Transportation:

- Sanitizing areas on the dock and walkway to Clubhouse/cart staging area
- All visitors will be responsible to unload personal belongings, including golf clubs. Visitors will be responsible to load golf clubs onto golf carts – Staff will direct you to your power cart
- Club Shuttle Boat will be sanitized after each trip. Maximum 6 passengers permitted on the Ferry

Cart Services:

- Golfers will be responsible to unload personal belongings, including golf clubs
- Power Carts will be staged near putting green outside of Clubhouse

- Golfers will be asked to empty out their garbage and personal belongings after their round
- Immediately after your round, please proceed down to the dock to board our Ferry

Practice Facilities:

- Full-Time Range attendant with gloves to ensure proper handling. Attendant will bring balls to each hitting station
- 15-minute maximum warm-up per player
- Golfers to use their own balls at putting green

Golf Shop:

- Golf Shop Staff will welcome our Public golfers outside the Golf Shop with a wireless touch free Credit Card machine to pay for your fees.
- Golf Shop Staff will be on duty to answer phone calls and deliver golf balls and any other key items to the 1st tee or on course. We will have pick-up station with everything sanitized each day. These “day of” orders will be encouraged to be completed by calling the Golf Shop.
- Maximum of 2 people at one time in the Golf Shop if you wish to view or purchase merchandise. **Please phone the Golf Shop if you wish to pre-order any merchandise to be picked-up at the 1st Tee. (705)-635-2582 EXT#103**
- Please refrain from touching any items
- Sanitization stations in Golf Shop

On-Course:

- **Players must always abide by the mandatory physical distancing requirements of at least 2 meters or 6 feet.**
- Holes are equipped with pin caddies, which are placed on the bottom of the flag to prop up a ball that is in the hole. Please use your putter head or foot to prop up the hole (do not use your hands)
- On course and halfway washrooms are cleaned multiple times a day and are equipped with wipes for golfers to wipe down surfaces they have touched following use
- Increased hand sanitizing stations at all on course washrooms.
- Flags are always to stay in the hole, please do not touch the flag poles.
- Please follow all on course signage.
- In the event of an emergency, please call 9-1-1
 - If safe, please notify the Golf Shop of the emergency so they can assist the medical professionals in accessing your location.
- All rakes out of bunkers. Use your feet to clean sand and play preferred lies.
- Ball washers removed
- Sand bottles will be removed from golf carts and the 1st tee area. Please replace divots on course
- Remove divot mix boxes from par 3's.
- 8th green F&B calling station will be closed. There will be a phone number listed for golfers to call and place their order
- Halfway House will be open for pick-up as you make the turn to the back 9. Please use our VISAGE system to place your order or dial the phone number listed behind the 8th Green